



# EonStor DS Family

## Enterprise-Class High Availability SAN Storage

### Highlights

#### Performance

- Up to 750K end-to-end IOPS to accelerate all storage operation
- Massive sequential throughput of up to 11 GB/s read and 5.5 GB/s write
- EonStor DS 3024B delivering an impressive and reliable performance score of 218K IOPS at an excellent IOPS per dollar ratio (US\$0.24/IOPS)
- EonStor DS 4024B ranked no.1 in SPC-2 price/performance ratio (US\$6.80 dollars per MB/s) in 2017

#### Efficiency

- SSD cache to accelerate read performance for hot data
- Offline deduplication and compression to reduce the total storage capacity required
- A super capacitor with a flash drive to ensure data integrity during power outage

#### Flexible Scalability

- Holding up to 448 drives with expansion enclosures
- Expansion enclosures in diverse form factors

#### User-Friendly Management

- Exclusive SANWatch interface for easy management via a web browser

### Introduction

*EonStor DS is a high-availability SAN storage solution designed for enterprises. Its hardware design features multiple form factors, symmetric active-active controllers, flexible host boards to choose from, modular components, and high scalability. The management software comes with complete data services and an easy-to-use management interface. EonStor DS is ideal for all SAN environments and enterprise applications (e.g. database, virtualization, video editing, backup, and surveillance) to meet your performance or budget needs.*

#### Smart Data Protection Against Power Failures

EonStor DS has a built-in smart data-saving mechanism that reacts immediately to power failures. When a power failure strikes, EonStor DS continues being powered on by the super capacitor, a long-enduring electricity container that requires no maintenance, and immediately writes unsaved data to a flash drive module to avoid potential data loss. Once the power supply is back, the system starts retrieving and integrating data from the flash drive, ensuring maximum data integrity and availability.

#### Easy Maintenance

Clear and easy-to-act-upon system status messages make troubleshooting simple even without elaborate IT support. Additionally, integrated smart media scan prevents data errors and corruption. It works in the background at all times without affecting system performance, keeping a close tab on your data to ensure its integrity.

#### Intuitive Management with Proprietary Tools

SANWatch is the proprietary web-based management interface that gives you full control over EonStor DS and its storage environment. You can directly access the system configurations and information just with a web browser. RAIDWatch is another proprietary utility application that allows you to enhance the RAID performance of EonStor DS.

Furthermore, with a complete set of command lines, you can reach the system's lower layer and fine-tune its configurations and behavior for optimal efficiency.

# PHYSICAL SPECIFICATIONS

Product Series		DS 1000 Gen2	DS 2000 Gen2	DS 3000	DS 4000 Gen2	DS 4000	
Form Factor	2U 12-bay	DS 1012 <b>G2</b> DS 1012 <b>R2C/R2L</b>	DS 2012 <b>G2/R2C</b>	DS 3012 <b>GU/RUC</b>	-	-	
	2U 24-bay	DS 1024 <b>G2B</b> DS 1024 <b>R2CB/R2LB</b>	DS 2024 <b>G2B/R2CB</b>	DS 3024 <b>SUCB/RUCB</b>	DS 4024 <b>S2CB/R2CB</b>	DS 4024 <b>SUCB/RUCB</b>	
	3U 16-bay	DS 1016 <b>G2</b> DS 1016 <b>R2C/R2L</b> DS 1016 <b>G2NH/R2LNH</b>	DS 2016 <b>G2/R2C</b>	DS 3016 <b>GU/RUC</b>	DS 4016 <b>G2/R2C</b>	DS 4016 <b>SUC/RUC</b>	
	4U 24-bay	DS 1024 <b>G2</b> DS 1024 <b>R2C/R2L</b>	DS 2024 <b>G2/R2C</b>	DS 3024 <b>SUC/RUC</b>	DS 4024 <b>S2C/R2C</b>	-	
Note: <b>G</b> : Single controller, not upgradable <b>S</b> : Single controller, upgradable to dual controllers <b>R</b> : Redundant controllers <b>2</b> : Gen2 <b>C</b> : Super capacitor <b>L</b> : BBU <b>B</b> : 2.5" drive <b>NH</b> : No host board <b>U</b> : Ultra performance							
Controller	Single or dual redundant			Single, dual-redundant, or single upgradable to redundant		Dual-redundant or single upgradable to redundant	
Cache Backup Technology (Single controller models are not default included)	Super capacitor + flash module or BBU + flash module		Super capacitor + flash module				
Cache Memory	Single Controller	Default DDR3 2GB Expandable up to 16GB		Default DDR4 4GB Expandable up to 64GB		Default DDR4 4GB Expandable up to 128GB	
	Redundant Controller	Default DDR3 4GB Expandable up to 32GB		Default DDR4 8GB Expandable up to 128GB		Default DDR4 8GB Expandable up to 256GB	
Supported Drives	2.5" SAS SSD 2.5" 12Gb/s SAS 10,000 or 15,000 RPM HDD 3.5" 12Gb/s NL-SAS 7,200 RPM HDD 2.5" SATA SSD, 3.5" 6Gb/s SATA 7,200 RPM HDD ( <b>G/S</b> models only)						
Note: For the latest compatibility details, refer to our official website for the latest Compatibility Matrix.							
Max. Drive Number	448						
Max. SSD Cache Pool	2TB	2TB	4TB	4TB	4TB	4TB	
Onboard SAS Expansion Ports	2	2	2	2	4	4	
Onboard 1GbE Ports (RJ-45)	8	8	8	8	4	4	
Max. Host Board Slots	2	2	4	4	4	4	
Host Board Options	16Gb/s FC x 4 32Gb/s FC x 2 1GbE (RJ-45) x 4 10GbE (SFP+) x 2 25GbE (SFP28) x 2 40GbE (QSFP+) x 2 12Gb/s SAS x 2			16Gb/s FC x 4 32Gb/s FC x 2 32Gb/s FC x 4 1GbE (RJ-45) x 4 10GbE (SFP+) x 2 25GbE (SFP28) x 2 40GbE (QSFP+) x 2 12Gb/s SAS x 2			
	Note: 1. For redundant controller models, identical host boards must be installed in the same order on both controllers. 2. FC connectivity supports DAS (Direct-Attached-Storage) connection via FC HBA cards and switched fabric connection.						
Max. 16Gb/s FC Ports	8	8	16	16	16	16	
Max. 32Gb/s FC Ports	4	4	16	16	16	16	
Max. 1GbE Ports	16	16	24	24	20	20	
Max. 10GbE Ports (SFP+)	4	4	8	8	8	8	
Max. 25GbE Ports (SFP28)	4	4	8	8	8	8	
Max. 40GbE Ports (QSFP+)	4	4	8	8	8	8	
Expansion Enclosures (JBODs)	JB 3012, JB 3016, JB 3024B, JB 3025B, JB 3060L						
Dimensions (Without Chassis Ears and Protrusions) (W x H x D)	2U 12-bay: 449 x 88 x 500 mm 2U 24-bay: 449 x 88 x 500 mm 3U 16-bay: 449 x 130 x 500 mm 4U 24-bay: 449 x 174.4 x 500 mm						
Package Dimensions (W x H x D)	2U 12-bay: 780 x 379 x 588 mm 2U 24-bay: 780 x 338 x 588 mm 3U 16-bay: 780 x 423 x 588 mm 4U 24-bay: 780 x 465 x 588 mm						
Power Supply Unit	Power Supplies (Redundant and Hot-swappable)	460W x 2 (80 PLUS Bronze)				530W x 2 (80 PLUS Bronze)	
	AC Voltage	100Vac @10A to 240Vac @5A					
	Frequency	50-60 Hz					
Safety Standards	<ul style="list-style-type: none"> <li>Electromagnetic Compatibility: CE, BSMI, FCC</li> <li>Safety: UL, BSMI, CB</li> </ul>						

## SOFTWARE SPECIFICATIONS

Max. Logical Drive Number	30
Max. Logical Drive Capacity	512TB
Stripe Size (per Logical Drive)	16KB, 32KB, 64KB, 128KB, 256KB, 512KB, 1024KB
Write Policy (per Logical Drive)	Write-back or write-through
Max. Logical Volume Size	512TB
Max. Logical Volume Number	30
Max. Partition Size	512TB
Max. Partition Number (per Logical Volume / per System)	1024
Max. Host-LUN Mapping Number	4096
Max. Reserved Tag Number (per Host-LUN Connection)	256
Max. iSCSI Sessions (per Controller)	416
RAID Options	RAID 0, RAID 1, RAID 3, RAID 5/5F, RAID 6/6F, RAID 10, RAID 30, RAID 50, RAID 60
Supported Protocols	FC, iSCSI, SAS
Management	<ul style="list-style-type: none"> <li>Web-based SANWatch management software</li> <li>Embedded RAIDWatch</li> <li>Terminal via RS-232C</li> <li>Telnet/SSH</li> <li>LCD keypad panel (DS 3000)</li> </ul>
Availability and Reliability	<ul style="list-style-type: none"> <li>Hot-swappable hardware modules</li> <li>Trunk group</li> <li>Device mapper</li> <li>Cache safe technology</li> </ul>
Efficiency	<ul style="list-style-type: none"> <li>Offline compression</li> <li>Offline deduplication</li> </ul>
Notification	<ul style="list-style-type: none"> <li>Email</li> <li>SNMP traps</li> </ul>
Supported OS	Microsoft Windows Server, Red Hat Enterprise Linux, Mac OS X, VMware Note: For the latest compatibility details, refer to our official website for the latest Compatibility Matrix.

## DATA SERVICES

Thin Provisioning	Default	"Just-in-time" capacity allocation optimizes storage utilization and eliminates allocated but unused storage space.	
Local Replication	Snapshot	Default	Snapshot images per source partition: 64      Snapshot images per pool: 128
		Optional	Snapshot images per source partition: 256      Snapshot images per pool: 4096
	Volume Copy/Mirror	Default	Replication pairs per source volume: 4      Replication pairs per system: 16
		Optional	Replication pairs per source volume: 8      Replication pairs per system: 64
Remote Replication	Optional	Replication pairs per source volume: 8      Replication pairs per system: 64 Note: 1. The maximum number of replication pairs per source volume is 8, whether they are remote asynchronous pairs, remote synchronous pairs, or local volume pairs 2. 16Gb FC x 4, 32Gb FC x 2, and 32Gb FC x 4 host boards do not support Remote Replication.	
Automated Storage Tiering	Optional	2 or 4 storage tiers based on drive types	
SSD Cache	Optional	Accelerating data access for random read-intensive environments, such as OLTP	
		Supports up to four SSDs per controller	
		Recommended DIMM capacity for SSD Cache pool:	
		DRAM: 8GB      Max SSD Cache Pool Size: 1TB	
		DRAM: 16GB      Max SSD Cache Pool Size: 2TB	
DRAM: 32GB and up      Max SSD Cache Pool Size: 4TB			

## WARRANTY AND SERVICE

Service and Support	Standard Service	3-year limited hardware warranty and 8x5 phone, web, and email support (batteries are covered under warranty for 2 years)
	Upgrade or Extension Options	Warranty extension: Standard service can be extended up to 5 years. The following service can be upgraded to 5 years. <ul style="list-style-type: none"> <li>Upgrade: Replacement part dispatch on the next business day</li> <li>Advanced service: 24x7 phone, web, and email support + onsite diagnostics on the next business day</li> <li>Premium service: 24x7 phone, web, and email support + onsite diagnostics in 4 hours</li> </ul> Note: Options may vary by region. For more details, please contact our sales representatives.
	Technical Support	Get information on system installation and maintenance, download technical documents and software, or issue a support ticket
	Product Services	Register products, download firmware, apply for licensing services, create product repair tickets, or check product repair status

Asia Pacific (Taipei, Taiwan)  
 Infotrend Technology, Inc.  
 Tel : +886-2-2226-0126  
 E-mail : sales.ap@infotrend.com

China (Beijing, China)  
 Infotrend Technology, Ltd.  
 Tel : +86-10-6310-6168  
 E-mail : sales.cn@infotrend.com

Japan (Tokyo, Japan)  
 Infotrend Japan, Inc.  
 Tel : +81-3-5730-6551  
 E-mail : sales.jp@infotrend.com

Americas (Sunnyvale, CA, USA)  
 Infotrend Corporation  
 Tel : +1-408-988-5088  
 E-mail : sales.us@infotrend.com

EMEA (Basingstoke, UK)  
 Infotrend Europe Ltd.  
 Tel : +44(0)-1256-305-220  
 E-mail : sales.eu@infotrend.com

